

CIRCs @ a Glance

Andhra Pradesh **1 Centres**

District	Village/Block	Running/Proposed
Vishakhapatnam	Vadachipurupalli	Running

Assam **2 Centres**

District	Village/Block	Running/Proposed
Sonapur	Digharu	Running
Nagaon	Batardarwa	Proposed

Bihar **9 Centres**

District	Village/Block	Running/Proposed
Muzaffarpur	Maniyari	Running
Vaishali	Batardarwa	Running
West Champaran	Jagdishpur	Running
Bettiah	Bagma	Proposed
West Champaran	Louriya	Proposed
West Champaran	Gaunaha	Proposed
West Champaran	Ramnagar	Proposed
West Champaran	Mainatand	Proposed
West Champaran	Bettiah	Proposed

Delhi **2 Centres**

District	Village/Block	Running/Proposed
South West delhi	Maniyari	Running
South East delhi	Jasola	Proposed

Jharkhand **7 Centres**

District	Village/Block	Running/Proposed
Ranchi	Itki	Proposed
Ranchi	Burmo	Proposed
Ranchi	Bero	Proposed
Ranchi	Sonahattu	Proposed
Ranchi	Angada	Proposed
Ranchi	Ranchi	Running
Ranchi	Dabri	Running

Karnataka **1 Centres**

District	Village/Block	Running/Proposed
Coorg	Coorg	Proposed

Madhya Pradesh **7 Centres**

District	Village/Block	Running/Proposed
Ashok Nagar	Chanderi	Running
Guna	Guna	Running
Shivpuri	Shivpuri	Running
Guna	Aron	Proposed
Guna	Chachua	Proposed
Guna	Raghogarh	Proposed
Guna	Bamori	Proposed

Maharashtra **1 Centres**

District	Village/Block	Running/Proposed
Pune	Pune	Proposed

Meghalaya **1 Centres**

District	Village/Block	Running/Proposed
Tura	Tura	Running

Orrisa **1 Centres**

District	Village/Block	Running/Proposed
Bhadrak	Bhadrak	Running



Rajasthan **23 Centres**

District	Village/Block	Running/Proposed
Alwar	Vijay Mandir	Running
Alwar	Chandauli	Running
Alwar	Mungashka	Running
Jaipur	Jhodinda Bhojpora	Running
Baran	Shahbad	Running
Ajmer	Kotri	Running
Rajsamand	Upli Oden	Running
Jodhpur	Pratap Nagar	Proposed
Jaisalmer	Kalakar Colony	Running
Rajsamand	Bhim	Running
Barmer	Sivana	Proposed
Barmer	Barmer	Proposed
Barmer	Baytu	Proposed
Barmer	Baiotara	Proposed
Barmer	Shiv	Proposed
Sirohi	Abu Road	Proposed
Jodhpur	Baap	Proposed
Sirohi	Pindwara	Proposed
Pali	Bali	Proposed
Baran	Kishanganj	Proposed
Ajmer	Pisangan	Proposed
Jaipur	Bassi	Proposed
Ajmer	Kishanganj	Proposed

Tripura **1 Centres**

District	Village/Block	Running/Proposed
Tripura	Panisagar	Running

Uttar Pradesh **3 Centres**

District	Village/Block	Running/Proposed
Farrukhabad	Shamshabad	Running
Kanpur	Kanpur	Running
Varanasi	Varanasi	Running

Uttarakhand **5 Centres**

District	Village/Block	Running/Proposed
Tehri Garhwal	Chamba	Running
Tehri Garhwal	Pratap Nagar	Proposed
Tehri Garhwal	Narendra Nagar	Proposed
Tehri Garhwal	Jakhnidar	Proposed
Tehri Garhwal	Thauldar	Proposed

SOOCHNA SEVA FOCUS AREAS

- Education
- Health
- Livelihood
- Skill Development
- Employment
- Social Security
- Financial inclusion
- Women Empowerment
- Minorities
- Tribal welfare
- Rural Development
- Social Welfare
- Others

THE APPROACH

- Setting up of 1200 public scheme information delivery and access points (Panchayat Soochna Seva Kendras)
- 200 CIRCs
- 200 DP Centres
- Soochna Seva Vahans (Vans)
- Soochna Sevaks (Information Fellows)
- Soochna Seva Call Centre
- Soochna Seva users' kit
- Soochna Seva Implementation kit



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Facilitating and strengthening
 Public Schemes Information
 Dissemination & Citizen Entitlements.



ROAD MAP (PILOT PHASE)

2014
20,000
Households

2015
50,000
Households

2016
1,00,000
Households

2017
2,00,000
Households

2018
3,00,000
Households
(sustainable
model)

Total beneficiaries by 2018 = 12,00,000

OBJECTIVES OF SOOCHNA SEVA

- To facilitate delivery of public scheme information services and enable entitlement gains for citizens, groups and communities
- To strengthen capacities of local communities, groups and citizens to work with local administration to improve and better the public scheme information dissemination and entitlement framework.
- To strengthen capacities of local administration (Panchayat, Block and District) and officials to organise the public information delivery and access mechanisms better towards efficiency and wider reach.



WHAT IS SOOCHNA SEVA

SOOCHNA SEVA is an initiative of Digital Empowerment Foundation, as a pilot programme, supported by European Union in India, which aims at improving access and delivery of information on public schemes in backward districts of India.

The "SOOCHNA SEVA" programme seeks to introduce ICT and non-ICT based information services delivery and access. Moreover it comprises of a mechanism wherein a community oriented model will be used towards information empowerment. It aims to strengthen the district level administration for public information dissemination in order to reach out the communities with essential information on citizen's benefits.



WHY SOOCHNA SEVA?

There is a huge gap in the awareness and accessibility of information among the deprived sections of the community, which is growing day by day due to lack of an effective & people centric information governance structure. Because of improper implementation of the schemes the communities from excluded groups are worst affected and hence to fill these gaps, the programme is being designed to be implemented through multiple modes of communication. This way, Soochna Seva seeks to address the larger issue of backwardness and underdevelopment by focusing on disseminating public scheme information.

SOOCHNA SEVA-BEYOND PILOT

- The project exploring synergies with Panchayat, Block, District, State administration/ departments.
- Synergies explored with central government departments and agencies, national, bilateral, and multilateral agencies.

SCHEMES

- Swarnajayanti Gram Swarajgar Yojana (SGSY)
- Bihar Rural Livelihoods Project
- Indira Awas Yojana (IAY)
- National Rural Livelihoods Mission (NRLM)
- Indira Gandhi National Widow Pension Scheme
- Stipend Scheme for the welfare of SC, ST and OBC students
- Rashtriya Krishi Vikas Mission
- Mukhyamantri Kanya Vivah Yojna
- National Health Insurance Scheme
- Indira Gandhi Matritva Sahyog Yojana (IGMSY)
- Pradhan Mantri Gram Sadak Yojana
- Sabla or Rajiv Gandhi Scheme for Empowerment of Adolescent Girls
- Annapurna Scheme
- Integrated Child Development Service (ICDS)
- Janani Suraksha Yojana (JSY)
- District Poverty Initiatives Project (DPIP)
- Kasturba Gandhi Balika Vidyalaya
- Livestock Insurance Scheme (India)
- Mahatma Gandhi National Rural Employment Guarantee Act (MGNREGA)
- Midday Meal Scheme
- National Literacy Mission Programme
- National Social Assistance Scheme
- Pradhan Mantri Adarsh Gram Yojana
- Revised National Tuberculosis Control Program
- Swavalamban
- Udisha
- Pradhan Mantri Gramoday Yojana
- Mukhya Mantri Balika Sambal Yojana
- Swasthya Sandesh Sewa
- Swasthya Mitra Yojna
- Bhamashah Financial Empowerment Scheme
- Sabala Yojana
- Kishori Shakti Yojana
- Swadhar
- Support To Training and Employment Programme for Women (STEP)
- Ujjwala
- Uttarakhand Women Integrated Development Scheme
- Anganwadi Worker Award
- Supplementary nutritional feeding
- Integration Of Computer Technology In Education
- Rashtriya Krishi Vikas Yojana
- Crop Insurance Scheme 50% CSS
- National Programme for Education of Girls at Elementary Level (NPEGEL)