

## Consultation workshop: Information on Public entitlements & Role of Digital tools

### AGENDA

Monday, 11<sup>th</sup> August 2014, EROS HOTEL, Nehru Place New Delhi, 110019, India

TIME	TOPIC	Responsible
<b>08:30-09:00 AM</b>		
<b>(Registration &amp; Tea)</b>		
09:00AM -09:30 AM	<p>INTRODUCTORY SESSION</p> <p><i>(To set the Day long agenda and share Workshop Objectives with the participants)</i></p>	DEF
09:30 AM- 11:00 AM	<p><b>Presentation:-</b> A glimpse of updates from all 14 projects</p> <p><i>(14 projects will share their deliverable and challenges/learning during last 6 months of programme planning and execution Time allocated: 5 minutes per project)</i></p>	14 Projects
11:00 AM- 12:20 PM	<p><b>Showcasing:-</b> Public Schemes Database from various states to serve Public scheme entitlement information needs for beneficiaries</p> <p><i>(To share &amp; discuss about the database of Public schemes in all available formats to create awareness via various outreach activities ie. Text, audio, video, SMS, Poster, Jingle etc.)</i></p>	DEF
	<p><b>Interaction:-</b> Q&amp;A on Public scheme entitlement information presentation</p> <p><i>(Discussion on the Public schemes database &amp; requirement gathering/analysis from 14 projects)</i></p>	14 Projects
12:30 PM-01:00 PM	<p><b>Discussion:-</b> Scope and possibility of State-wise and District-wise collaboration followed by identified State/district Leads among 14 Projects</p> <p><i>(EU will lead the discussion to identify &amp; mark the State/District Lead Projects to work in collaboration for maximum reach out)</i></p>	EU
<b>01:00 PM- 02:00 PM</b>		
<b>Networking Lunch</b>		
02:00 PM- 03:10 PM	<p><b>Roundtable Discussion:-</b> ‘Various ICT delivery tools &amp; their use for delivery of Govt. entitlements information</p> <p><i>Discussion into 5 separate groups on ICT tools including Computers, Telephone &amp; IVR, Web technologies, Radio &amp; Video, Mobile App, SMS (participants can also talk about traditional tools to the discussion like kiosks, caravan, other traditional approaches and how ICT tools can be associated for bigger impact)</i></p>	14 Projects
	<p><b>Plenary Discussion:-</b> <i>(Consolidated inputs from each group presented by one member elected by the group)</i></p>	Roundtable representatives

03:20 PM- 04:00 PM	<p><b>Plenary discussion Session:</b> Sneak view of MeraApp (Mobile Application) interface/idea/workflow</p> <p><i>(Presentation from DEF on the User interface &amp; information flow of Public schemes dissemination to the end user via a simple mobile application, followed by discussion on partnerships and further Requirement gathering/analysis from 14 Projects)</i></p>	DEF
<b>04:00 PM-04:30 PM</b>		<b>Networking Tea</b>
04:30 PM- 05:15 PM	<p><b>Roundtable Discussion:-</b> Comprehensive Web portal for the Programme</p> <p><i>(To brainstorm about the basic structure &amp; required features in the Web portal taking the reference from the provided draft Sitemap and Wireframes copies for the programme website)</i></p>	14 Projects
05:15 PM- 05:45 PM	<p><b>Plenary discussion:-</b></p> <p><i>(Consolidated inputs from each group presented by elected representative on technical features/structure of the website to freeze the sitemap)</i></p>	Roundtable representatives
05:45 PM	<p>Feedback from participants - Conclusion/Next steps</p> <p><i>(To conclude the workshop agenda and solicit views of the participants regarding the outcomes of the workshop)</i></p>	
<b>06:15 PM</b>		<b>Networking Tea</b>